

**Warranty:**

Martin's Mill warrants to the original retail purchaser of a custom Wood Door that the Product shall:

1. Comply with the WDMA Industry Standard I.S.-6 (in effect as of the date of the original shipment from the factory of the Product) pertaining to Measurements, Tolerances and Warp
2. Be free from defects in materials and workmanship.

**Exclusions:**

- 1) Natural variations in the color or texture of the wood including variations in the appearance of 'Product' from Factory Distressing.
- 2) Variations or unsatisfactory results in gloss level, texture or appearance resulting from the field application of paint or other finishing material.
- 3) Damage caused by failing to seal all six (6) sides of the Product. All edges must be sealed immediately after fitting and hanging with the integrity of the finish maintained.
- 4) Damage caused by failure to comply with the finishing, handling or care instructions provided by Martin's Mill Including but not limited to damage caused by improper handling or on-site storage.
- 5) Damage due to failure to perform normal owner's maintenance. including maintaining the finish (factory or non-factory finish).
- 6) Panel shrinkage of 1/8" or less. (Note: Panels are designed to 'float' Temperature changes may cause the wood panels to shrink, leaving an unstained line along the panel edge.)
- 7) Slight expansion due to differing environmental conditions.
- 8) Damage caused by temperature buildup where a storm door is utilized.
- 9) Product failure due to improper installation.
- 10) Warp not exceeding 14" in the plane of the door itself for doors three-feet (3') X seven-feet (7') or smaller. For doors larger than three-feet (3') X seven-feet (7'), warp not exceeding 3/8" in the plane of the door itself.
- 11) Damage due to trimming more than one-inch (1") total of the Product.
- 12) Defects caused by bow or nonalignment in the frame or jamb in which the door is hung or improper hanging.
- 13) Damage caused by others or by any cause beyond the control of Martin's Mill including but not limited to, damage caused by normal wear and tear, weathering (including corrosion of components in seacoast applications); customer misuse, abuse, neglect or alteration; or, fire, flood, earthquake, storm, tornado or other acts of nature. Misuse includes but is not limited to, placing a door on part of a structure without providing adequate overhang. Proper overhang is determined by the typical weather conditions of the area where the door is to be used. Adequate overhang is defined as one half the distance from the bottom of the door to the bottom of where the overhang begins. This significantly decreases the chance of warping, checking and de-lamination caused by the sun.
- 14) Any custom Door that is over three-feet six-inches (3'6") in width and/or eight-feet (8') in height.
- 15) Doors shipped out of the continental US, Hawaii or Canada.
- 16) Damage caused by attempts other than Martin's Mill to repair the Product.

## **Warranty Period:**

Should the Product fail to conform to this warranty within a period of one year from the date of Product original shipment from factory, Martin's Mill will, at its option:

- (a) Repair the Product,
- (b) Replace the Product in the same stage of fining or finishing as was initially supplied Martin's Mill
- (c) Refund the price originally paid to Martin's Mill for the Product.

After one (1) year from the date of purchase of the Product, should the Product fail to conform to this warranty, you may purchase a new door similar to the Product at fifty-percent (50%) of the current retail cost of such door. If the claimed noncon-formity is warp Martin's Mill may defer repairing or replacing the Product for a period of up to twelve (12) months from the latter of the date of claim or the date of installation, as it is not uncommon for a temporary warp condition to occur as the door adjusts to local weather conditions. This deferral will not be counted against the warranty period.

## **Limitations of Liability:**

Martin's Mill is not responsible for transportation, shipping, removal, finishing, labor or installation charges or costs incurred in replacing the Product or any other costs relating to the replacement of the Product. In addition, Martin's Mill shall not be responsible for indirect, consequential or incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

## **Claim Procedure:**

Claims under this warranty must be made in writing, with proof of purchase and prior to any repair work, to Martin's Mill  
7580 Thunder Lane, PO Box 190, Powell, TN 37849 Martin's Mill reserves the right and must be given a thirty (30) day opportunity to have a Martin's Mill representative field inspect the Product.

## **How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Martin's Mill shall not be responsible for indirect, consequential or incidental damages, or for any amount in excess of the purchase price of the defective Product, whether the claim is for breach of warranty or negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty sets forth Martin's Mill maximum liability for the Products. Martin's Mill makes no other warranty, expressed or implied with respect to its Product.